Problemas Evergreen (catalog)

1. Feedback
2. My Account en vez de Log In: <https://webby.evergreencatalog.com/eg/opac/home>
3. Log In con Facebook y/o Gmail <https://webby.evergreencatalog.com/eg/opac/login?redirect_to=%2Feg%2Fopac%2Frecord%2Femail%2F702295%3Fquery%3DHarry%2520Potter%2520films%3Bqtype%3Dsubject%3Blocg%3D1>
4. Cuando una búsqueda no es encontrada, en el campo de “search” debería borrarse el dato ingresado y eliminarse el botón de “Another search” <https://webby.evergreencatalog.com/eg/opac/results?query=j+k+rowling&qtype=author&fi%3Asearch_format=braille&locg=2&sort>=
5. Búsqueda avanzada es “demasiado” avanzada. La forma en que pide que se introduzcan los datos de búsqueda son en un lenguaje no universal, solo quien lo diseño – programador o gente afín del proyecto – lo entienden. Esta búsqueda implica muchos campos que no tienen sentido una vez seleccionado el tipo de libro que se busca, por ejemplo, si es un libro físico de papel, deberían deshabilitarse los campos de video. La búsqueda avanzada debería orientarse más a completar con datos conocidos por el común de la gente como: autor, titulo, año de publicación, cantidad de hojas, etc. <https://webby.evergreencatalog.com/eg/opac/advanced?qtype=keyword;locg=1>
6. Unificar las formas avanzadas de búsqueda. Quizás, que en búsqueda avanzada se incorporen los otros modos (numérico y experto) y que al llenar cualquiera de los 3 modos, ya se pueda buscar tranquilamente sin necesidad de completar todos los campos. <https://webby.evergreencatalog.com/eg/opac/advanced?qtype=keyword;locg=1;pane=expert>

Evergreen UI problems (staff web app)

1. **Feedback** *(Tag Interaction)***:** The entire application is lacking of feedback to the user which leads to a terrible user experience. Every time a user performs an action the present UI gives nothing back to him in order to clarify what is happening and what are the consequences of his interaction. Examples:
   1. <https://webby.evergreencatalog.com/eg/staff/circ/patron/search>
      1. When clicking the search button there is no message back to the user indicating that a query is being performed in the background by Evergreen. This can be a very confusing situation for the user.
      2. When entering in the “Patron search” section there is loaded a partial page with some elements and the user has to wait for the other elements. Similar to the case above, there is no feedback to the user about what is happening, no “loading” message, no nothing.
      3. When ordering the result’s table by its columns there is shown a “no item to display” message and after a while the ordered table magically appears. Again there is a lack of feedback to the user, explaining him that his query is being processed.
      4. Something similar to the case above is happening when a user establish the rows’ quantity.
2. **Visual problems** *(Tag Visual)*: There are several visual problems with the entire application’s UI.
   1. The color contrast shown in this menus tab is uncomfortable for the eye (red letters vs blue background): <https://webby.evergreencatalog.com/eg/staff/circ/patron/1/bill_history/transactions>
   2. Both the “search” and “clear form” buttons have an alignment and format very similar to the search’s field. In such way those buttons doesn’t stand out and can be confusing.
   3. In the main menu, when selecting a tab, the letters’ colors change to the same one of the background.
   4. There are several pages with a very different UI Style than the others. This leads to inconstancy in the general UI view. For example:
      1. Patron register: <https://webby.evergreencatalog.com/eg/staff/circ/patron/register>
      2. Patron Edit: https://webby.evergreencatalog.com/eg/staff/circ/patron/1/edit
      3. Patron search – Others – user permission editor: <https://webby.evergreencatalog.com/eg/staff/circ/patron/1/edit_perms>
      4. Patron search – Others – triggered events/Notifications: <https://webby.evergreencatalog.com/eg/staff/circ/patron/1/triggered_events>
3. **Patron search UI interaction re-design** *(Tag Interaction)***:** The “Patron search” UI, which is very important for the application because is used by the great majority of the features, presents some interaction flaws that can lead to a bad user experience. In this UI there is shown some options/data to the user that aren’t related to a search activity but are related to actions that can be performed over the Patrons. Because of this, a user sees a disabled menu and an empty table aligned to the right (saving space for selected user information) at the very beginning of the interaction with the UI, being that the user haven’t even performed a search yet. This can visually overload the interface, confuse the user and add unnecessary complexity making steeper the application learning curve. This UI may be divided and the user could be guided through the interaction using some well known design patterns. <https://webby.evergreencatalog.com/eg/staff/circ/patron/search>
4. **Minor problems and improvements** *(Tag interaction)*: There are some other minor interaction problems, related to non-critical (for what I understand) features:
   1. In the “Patron Search” UI the result table columns can be configured by the user. This configuration could be very useful to the user in order to organize and visualize the search result. Nevertheless this feature is not easy to find and its use is not intuitive. For example, the configuration must be saved but in some situations it is not clear to the user (when the user drag and drop columns in the table there is no clue to indicate that the configuration must be saved)  
      <https://webby.evergreencatalog.com/eg/staff/circ/patron/search>
   2. There are certain tasks which are more frequently used than others, and for that there is a shortcut UI in the main page. This UI can be improved by also providing keyboard shortcuts in order to allows the user to perform several task even quickly.
   3. In the “Cataloging” section of the Circulation menu, the “new”, “edit”, “delete” and “share” options should be more visible to the user instead of being part of the bucket’s sub-menu. This is because those are options that will be used very frequently and should be easy to find.
5. Al abrir search for patrons el menú no esta habilitado, pero others si se despliega siendo que sale un icono que indica que esta deshabilitado. (Tag Bug)
6. En <https://webby.evergreencatalog.com/eg/staff/circ/patron/search>, luego de realizar una busqueda, al seleccionar una pagina deberían aparecer las paginas que hay realmente y en realidad el menú desplegable muestra un numero cualquiera de paginas. Al hacer click en una pagina vacia te muestra “no ítems to display”. (Tag Bug)

Evergreen questions

1. There are several mailing lists, in which of them i should register to? <http://evergreen-ils.org/communicate/mailing-lists/>
2. I’ve read in the Evergreen OPW page that the initial contribution is to find three ways the current client interface could be improved. I’ve done some work already but now I have a doubt. The client interface is the web app staff client, right? I’ve been working on this interface because is the one Grace sent me in an email and because is the interface of which the project is about, but I want to confirm this.

<https://webby.evergreencatalog.com/eg/staff/>

1. I read that the contribution should be posted in the Evergreen wiki. Can I present attachments in that wiki?, In which format should I present my contribution/attachments?, How can I get access to the wiki? I’ve read that I need to ask for permissions to [docs@evergreen-ils.org](mailto:docs@evergreen-ils.org), is that right?
2. Qué es el cartel de stop cuando estoy en el navigator de patron search?? <https://webby.evergreencatalog.com/eg/staff/circ/patron/1/alerts>
3. En <https://webby.evergreencatalog.com/eg/staff/circ/patron/search> hay un boton search al lado del formulario y arriba a la derecha hay un elemento que parecería ser un botón azul que dice “patrón search” que no se entiende su función. Al apretar no hace nada y no se entiende la diferencia con el botón search que si funciona. Es un bug?